



Plains State Bank

BANK VI

October 22, 2018

Dear Plains State Bank Customer,

We are happy to announce the upcoming upgrades and enhancements to your Plains State Bank accounts and how they are accessed. Along with the upgrades you will also enjoy having the benefit of all your transactions being posted on the day you come to the bank regardless of what time! This will benefit all of our customers during normal banking hours Monday – Friday. Transactions made on Saturday will be posted on Monday’s business day.

Plains State Bank is very excited for the expansion of banking services throughout the state of Kansas. We can now serve all of your banking needs in Plains, Lakin, Great Bend, Salina and Hutchinson, KS. Along with having six branches we also provide the most up to date technology allowing you to do your banking from anywhere. We are positive you will enjoy the benefits and service in products such as online banking, bill payment, mobile banking, mobile deposit, remote deposit capture, ACH origination services and new chip technology for increased card security.

Please take a moment to review the upgrades we have listed below along with the enclosed brochure and fee schedule. Please note the important timeframes listed below.

Important Dates: Thursday, November 29th – Sunday, December 2nd

Plains State Bank will be converting to a new banking system. The conversion will take place the weekend of Friday, November 30th. On Monday, December 3rd we will be operating on the new system.

Account Numbers and Bank Statements

All account numbers will remain the same. All customers will receive a paper statement as of Thursday, November 29th. Your normal bank statement cycle will resume in December. All checking account monthly maintenance fees will be waived in December.

VISA Debit Cards

You may continue to use your current debit card through the conversion weekend and after the conversion is complete. The debit card will have a \$750.00 point of sale (POS) limit per day and \$210.00 ATM withdrawal limit per day starting Thursday, November 29th through Sunday, December 2nd. Regular limits will be in effect on Monday, December 3rd. You will receive your new card with the newest chip technology in the month that your current card expires.

ATM Cards

If you currently have an ATM card with us you will be issued a replacement chip card with a Visa Debit Card logo. You will continue to use your current card through the conversion weekend. You may activate and begin using your new card December 3rd. Your current ATM card will have a \$210.00 ATM

411 Grand Ave. Plains, KS 67869

300 E. Santa Fe Trail Blvd. Lakin, KS 67860

800 Coolidge St. Great Bend, KS 67530

1900 South Ohio Salina, KS 67401

2101 E. Crawford Salina, KS 67401

1 East 30th Ave. Hutchinson, KS 67502

withdrawal limit per day starting Thursday, November 29th through Sunday, December 2nd. Your regular \$510.00 ATM withdrawal limit will resume Monday, December 3rd.

Online Banking and Mobile Banking

Online banking and mobile banking will be available for inquiry only during the conversion weekend. During this time your user name and password will remain the same.

Beginning Monday, December 3rd new users will be able to enroll and current users will have full online banking access.

New Users: Register for Online Banking at www.plainsstatebank.com

Current Users: When logging into the upgraded system for the first time your username will remain the same and your password is the last 4 of your social security number. You will be prompted to change your password.

Bill Pay

- If you are currently using Online Bill Pay, your current bills and information will transfer to the new online banking system. Please verify your payee information, addresses and account numbers are correct.
- While we are preparing for the upgrades, Bill Pay, account transfers and new enrollments will be unavailable from Monday, November 26th – Sunday, December 2nd.
- Bills scheduled to pay from Monday, November 26th – Friday, November 30th will pay as scheduled.
- Payments scheduled to pay Saturday, December 1st or Sunday, December 2nd will pay Friday, November 30th.
- Bill pay will be available for full use and for new users on Monday, December 3rd.

E-Statements

If you currently receive an E-Statement you will continue to receive your statement this way after the conversion. **Important Note:** Please go into the current online banking prior to Monday, November 26th and print or save all of your statements to retain for your records.

Please call your local branch representative for any questions you may have during this transition:

Plains	620-563-7242
Lakin	620-355-8444
Great Bend	620-796-2370

We truly appreciate your business and look forward to serving you in the years to come!

Sincerely,

Lindsay Schartz
Senior Vice President